

## Commerce Management Services from ADX provide a range of tools to efficiently manage buyer-supplier relationships

*ADX strengthens business relationships through a common set of commerce management services. Suppliers accurately process customer orders and respond quickly to information requests, while buyers efficiently track orders, resolve discrepancies and control settlement processes.*

### **Control business relationships**

To keep customers satisfied, suppliers must pay attention to many details. Not the least of which are all the business tasks required from the time an order is received to the point it is shipped and payment is made – otherwise known as the “order-to-cash” commerce process.

Buying Organizations must also ensure that their customers remain satisfied. This means that supplier compliance is essential. Buyers must consistently manage the business tasks required to procure goods and services, track and manage the accuracy of all related business documents and authorize payment – otherwise known as the “procure-to-pay” commerce process.

### **Manage commerce processes**

ADX Commerce Management Services help suppliers and buyers alike better control these commerce processes through a suite of software services designed to manage orders, invoices and business documents, solve problems and improve buyer/supplier relationships.

**ADX WebAccess** is a simple browser-based Internet tool that provides full EDI translation, order management and invoice presentment capabilities.

**ADX Desktop** is PC software that provides the same features as ADX WebAccess and enables data archiving and back office system integration capabilities.

**CommerceView** improves upon ADX WebAccess and ADX Desktop with shared visibility providing both suppliers and buyers with a common system to manage business document exchange along with status reports and alerts so users can quickly respond to trading partner inquiries and resolve problems.

### **Commerce Management Services include:**

#### **Order management**

ADX provides views into the order-to-cash and procure-to-pay lifecycles. Staff are better equipped to troubleshoot and manage discrepancies with access to complete order history. ADX services can supplement existing procurement and order management systems or act as a stand-alone service for suppliers without such controls.

#### **Invoice presentment & management**

ADX provides suppliers with an efficient system to present invoices and buyers with a common system to manage invoices across its trading community.

#### **Business document management**

ADX supports and controls hundreds of document types including purchase orders, invoices, transportation documents, product activity data, inventory advice and price/sales catalogs.

#### **Resolution management**

ADX allows self-service for inquiries, order status, access to any actions taken on the order, and collaborative tools for problem solving.

#### **Customer management**

ADX helps suppliers to track the execution, performance and accuracy of their order processing efforts helping to assure compliance with customer expectations through all stages of the order-to-cash lifecycle.

#### **Supplier management**

ADX helps procurement professionals, sourcing specialists and supply chain managers to track the execution, performance and accuracy of their supply partners assuring compliance through all stages of the procure-to-pay lifecycle.

## FEATURES

### ❖ Integration for any data format

ADX Commerce Management Services support any-to-any data translation regardless of technology or data format.

### ❖ Dashboard user-interface

Easy-to-read dashboards provide an overview of document status, discrepancies and alerts related to inbound and outbound documents.

### ❖ E-mail alerts

Automatic e-mail notifications based on predefined business rules allow immediate response to status changes.

### ❖ Accounting/ERP Integration

Eliminates manual handling and improves data accuracy when integrated with back-office systems.

### ❖ Reporting

Provides reporting on order, invoice and other related business documents providing awareness to evaluate overall supply chain execution.

### ❖ Document turnaround

Turns data from an original purchase order to a PO Acknowledgement, ASN invoice or any other business document with just a few mouse clicks.

### ❖ Prefill fields

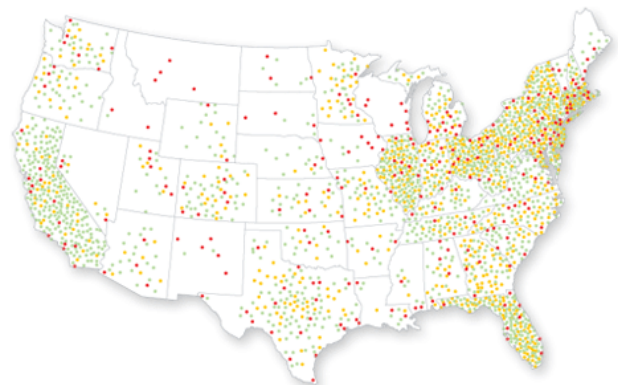
Regularly required information such as 'Remit to' address is automatically populated on a document thus alleviating repetitive data entry.

### ❖ Multiple user support

Supports any size organization, from a single staff person to large purchasing teams, multiple offices or global business units.

## WHY CHOOSE ADX?

- ❖ Established in 1992 Advanced Data Exchange (ADX) is a trusted service provider for thousands of trading partner relationships across dozens of industries.
- ❖ Specialists in Electronic Data Interchange (EDI), Business Integration and Commerce Management Services.
- ❖ Expertise with technology including XML, IDocs, EDI-INT (AS1, AS2, AS3), FTP, HTTP/S.
- ❖ Professional services that help companies build, manage and become productive members within electronic trading communities.
- ❖ Improve data accuracy, reliability and timeliness by electronically enabling more trading partners.
- ❖ Drive enhanced commerce processes to help bottom-line financial performance.
- ❖ Avoid the overhead, expense and staff required to manage supply chain and EDI systems.
- ❖ Realize greater returns from existing accounting, ERP and supply chain management systems.
- ❖ Suppliers improve customer satisfaction while buyers improve supplier performance.
- ❖ High touch, low cost, simple business model. ADX offers services through predictable subscription fees - there is no software to buy.



Thousands of trading partners nationwide.

Learn more by visiting us at [www.adx.com](http://www.adx.com)